Env Health: Urgent Complaints Not Responded to w/in Req'd Time (Food Hygiene) Public Health & Wellness 4/30/2013

Measurement method		Why measure?		What is our goal?	
The number of food borne illness complaints that are categorized as urgent that were not responded to within two days		To protect public health by effectively responding to food bourne illness complaints and other urgent food complaints quickly		0 complaints not responded to in the req'd time frame	
How are we doing?					
Apr2012-Mar2013 12 Month Total Goal	Apr2012-Mar2013 12 Month Total		Mar2013 Goal	Mar2013 Actual	
0	7		0	0	
# of Complaints	# of Complaints		# of Complaints	# of Complaints	
·				Performance Stoplight Key	
Note: Raw data supporting this chart will be available				Red Light = Off Goal	
on the open data portal in the future.				Yellow Light = Approaching Goal	
http://portal.louisvilleky.gov/service/data				Green Light = Meets Goal	
				No Lights = No Goal/No Data	





